

ALABAMA
JUL 30 2001
PATENT & TRADEMARK OFFICE

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant	:	Agoni et al
Appl. No.	:	09/808,421
Filed	:	March 13, 2001
For	:	SYSTEM AND METHOD FOR FACILITATING SERVICES
Examiner	:	Unknown

) Group Art Unit 2152

I hereby certify that this correspondence and all marked attachments are being deposited with the United States Postal Service as first-class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231. on

~~JULY~~ 24, 200

Douglas G. Muehlhauser, Reg. No. 42,018

RESPONSE TO NOTICE OF MISSING PARTS

Assistant Commissioner for Patents
Washington, D.C. 20231

Dear Sir:

This is in response to the Notice to File Missing Parts of Nonprovisional Application mailed April 24, 2001 (the "Notice of Missing Parts").

As requested in the Notice of Missing Parts, Applicant herewith submits a substitute specification. To the best of Applicant's knowledge, this specification is in compliance with 37 C.F.R. 1.52(a) and may be scanned and properly stored. Applicant wishes to point out that the Notice of Missing Parts fails to identify any particular deficiency in the originally-filed specification which would explain why it could not be scanned or properly stored. Moreover, Applicant has, in good faith, examined the pages of the originally-filed specification and can discern no reason why its pages are not in compliance with 37 C.F.R. 1.52(a). Applicant respectfully requests that if the substitute specification is, for any reason, found not to be in compliance with the applicable regulations, that those reasons be identified to Applicant so that Applicant can take the proper steps to remedy any deficiency.

As also requested in the Notice of Missing Parts, Applicant herewith submits an Abstract that does not exceed 150 words in length. That Abstract is included in the substitute specification beginning at page 61.

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As further requested in the Notice of Missing Parts, Applicant herewith submits replacement drawing pages. The Notice of Missing Parts fails to identify any deficiency in the drawings, and, without explanation, simply requires Applicant to submit replacement drawing pages. Applicant has examined the originally-filed drawing pages and can discern no deficiency. If the substitute drawing pages are found not in compliance with the applicable regulations, Applicant respectfully requests that the deficiency be identified to Applicant so that Applicant can take steps to remedy the deficiency.


To the best of Applicant's knowledge, no new subject matter is contained in the substitute specification or the replacement drawing pages. Applicant respectfully requests that the undersigned attorney be contacted by telephone in the event that any of the substitute materials are found to be in noncompliance.

Please charge any additional fees, including any fees for additional extension of time, or credit overpayment to Deposit Account No. 11-1410.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

Dated: 7/24/01

By: 

Douglas G. Muehlhauser
Registration No. 42,018
Attorney of Record
620 Newport Center Drive
Sixteenth Floor
Newport Beach, CA 92660
(949) 721-2994